

## **Maintenance & AR Technician I (L2)**

### **About Maintenance at Amazon**

Operations is at the heart of Amazon's business. We are known for our speed, accuracy, and exceptional service. Our buildings deliver tens of thousands of products to hundreds of countries worldwide, every day. Reliability Maintenance & Engineering (RME) are the business partners that work tirelessly behind the scenes to make it all happen. We drive continuous improvement, and maintain all of the Material Handling Equipment (MHE) to ensure our customers are met with the Amazon smile. Come join us, on our journey!

### **About the Role**

As a Maintenance Technician I, you will learn new skills as you support the Operations Maintenance team in repairing and maintaining material handling equipment and pneumatic systems throughout the building. You will have the opportunity to install, maintain and repair automated packaging and distribution equipment. We are committed to improvement; you will be encouraged to participate in career development opportunities as presented to progress your career at Amazon.

### **What Do We Offer?**

Amazon offers competitive compensation packages including comprehensive healthcare benefits starting on Day 1, matching 401(k) program, and up to 20 weeks of paid parental leave. But wait, there's more: we don't wear suits and ties! Come as you are because jeans, t-shirts, sneakers and sometimes a neon safety vest will be your daily outfit.

### **Responsibilities include, but are not limited to**

- Promote a safe working environment by following all safety procedures
- Complete preventative maintenance routines with proper documentation
- Use of appropriate tooling to troubleshoot simple AC/DC circuits, basic troubleshooting of material handling equipment (MHE), and repairs to miscellaneous Amazon Operational equipment as needed.
- Maintain a positive working relationships across all of the Amazon Operations facility
- Track and store department inventory
- Move up to 49lbs as well as stand and walk during shifts lasting up to 12 hours, with or without reasonable accommodation

### **Basic Qualifications**

- High school diploma or equivalent
- 1+ years of experience in basic preventive/predictive maintenance, troubleshooting skills and repair methods of industrial machines
- 1+ years of experience in Mechanical and/or Electrical basic components
- 1 + years of experience with compressors and pneumatics

### **Preferred Qualifications**

- 1+ years of experience using power tools to include saws and drills with proper safety precautions
- Experience with Microsoft Office suite and OS
- Experience with basic metal and wood fabrication, including saws and drills.
- Basic understanding of a Computerized Maintenance Management System (CMMS)

*Amazon is an Equal Opportunity Employer – Minority / Women / Disability / Veteran / Gender Identity / Sexual Orientation / Age.*

## **Maintenance & AR Technician II (L3)**

### **About Maintenance at Amazon**

Operations is at the heart of Amazon's business. We are known for our speed, accuracy, and exceptional service. Our buildings deliver tens of thousands of products to hundreds of countries worldwide, every day. Reliability Maintenance & Engineering (RME) are the business partners that work tirelessly behind the scenes to make it all happen. We drive continuous improvement, and maintain all of the Material Handling Equipment (MHE) to ensure our customers are met with the Amazon smile. Come join us, on our journey!

### **About the Role**

As a Maintenance Technician II, you will use your skills to support the Operations Maintenance team in repairing and maintaining material handling equipment and pneumatic systems throughout the building. You will have the opportunity to install, maintain and repair automated packaging and distribution equipment. In addition to developing your skills, you will mentor junior technicians to grow in their roles.

### **What Do We Offer?**

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### **Responsibilities include, but are not limited to**

- Promote a safe working environment by following all safety procedures
- Complete preventative maintenance routines with proper documentation
- Troubleshoot electrical and mechanical problems related to all Material Handling Equipment (MHE) which includes belts, motors, photo-eyes, relays, and more
- Maintain a positive working relationships across all of the Amazon Operations facility
- Track and store department inventory
- Move up to 49lbs as well as stand and walk during shifts lasting up to 12 hours, with or without reasonable accommodation

### **Basic Qualifications**

- High school diploma or equivalent
- 2+ years of experience with automated conveyor systems and controls
- 2+ years of experience in the repair of material handling equipment
- 2+ years of experience conducting predictive and preventative maintenance procedures
- 1+ years of metal and wood fabrication
- 1+ years of blueprint and electrical schematic reading
- 1+ year of knowledge with electrical and electronic principles
- Procedure based maintenance experience (PM)
- Ability to use and interpret statistical equipment run metrics such as OEE/Up Time to prioritize accordingly

### **Preferred Qualifications**

- Associates or higher degree from a vocational school or college with a focus in the Mechanical or Electrical field
- 2+ years apprenticeship or equivalent experience in the Mechanical or Electrical field
- Experience with Material Handling Equipment (MHE) safety standards accordance with Original Equipment Manufacturer (OEM) and Safety standards
- Project Management experience
- Experience with a Computerized Maintenance Management System (CMMS)
- Knowledge of computer networking systems and infrastructure
- Experience with robotic or electromechanical operation and maintenance

- Able to troubleshoot basic input and output functions. Low voltage signal tracing and troubleshooting of logical devices.
- Basic ability to use Linux command line interface

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## **Maintenance & AR Technician III (L4)**

### **About Maintenance at Amazon**

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### **About the Role**

As a Maintenance Technician III, you will lead service technicians on the team in the installation and repair of automated packaging and distribution equipment. You will support the Operations Maintenance team in by designing solutions for difficult problems and managing projects. You will help train, and mentor service technicians and contract technicians.

### **What Do We Offer?**

Amazon offers competitive compensation packages including comprehensive healthcare benefits starting on Day 1, matching 401(k) program, and up to 20 weeks of paid parental leave. But wait, there’s more: we don’t wear suits and ties! Come as you are because jeans, t-shirts, sneakers and sometimes a neon safety vest will be your daily outfit.

### **Responsibilities include, but are not limited to**

- Promote a safe working environment by following all safety procedures
- Maintain and troubleshoot all conveyor systems in the building’
- Lead and audit preventative maintenance procedures.
- Install, maintain, and troubleshoot relay logic, ladder diagrams, control components, photo-eyes, motor starters, limit switches, proximity sensors, solenoids, etc.
- Create and close out work orders with data including labor hours, equipment maintenance and parts used
- Maintain a positive working relationships across all of the Amazon Operations facility
- Develop training plans for service technicians
- Develop work plans for emergency repair of critical assets
- Move up to 49lbs as well as stand and walk during shifts lasting up to 12 hours, with or without reasonable accommodation

### **Basic Qualifications**

- High school diploma or equivalent
- 5+ years of experience working with automated conveyors and controls
- 5+ years of experience with electrical and electronic principles, National Electrical Code (NEC), and industrial electronics
- 5+ years of experience conducting preventative & procedure based maintenance
- 5 + years of experience reading blueprints and schematics
- 5 + years of experience with Programmable Logic Controls (PLC) programs
- 3+ years of work order management
- Ability to use and interpret statistical equipment run metrics such as OEE/Up Time to prioritize accordingly

### **Preferred Qualifications**

- Associates or higher degree from a vocational school or college with a focus in the Mechanical or Electrical field
- 4+ years apprenticeship or equivalent experience in the Mechanical or Electrical field
- Previous leadership experience

- Previous vendor management experience
- Experience with robotic or electromechanical maintenance
- Knowledge of computer networking systems and infrastructure
- Basic ability to use Linux command line interface.
- Low voltage signal tracing and troubleshooting of logical devices and signal feedback loops.

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